

2017 Signature User Group Proposed Conference Agenda

TIME	EVENT	PRESENTER
Sunday, September 17, 2017		
9:30 - 11:00 a.m.	Executive Committee Meeting (Fantasia E)	Exec Committee
11:00 - 4:30 p.m.	Registration (East Registration Desk)	
2:00 - 2:45 p.m.	New Attendee Welcome Meeting (Sorcerer's Apprentice 2)	Stephanie Lavenberg
2:30 - 4:30 p.m.	International Meeting (Fantasia F)	Daisy Carolus
2:30 - 3:00 p.m.	Product Management Committee Meeting (Fantasia A & B)	Anna Clayton
3:00 - 4:30 p.m.	Product Networking Meetings	
	Deposits (Sorcerer's Apprentice 3)	Lisa Durham
	Lending (Sorcerer's Apprentice 1)	Luping McGinness
	Branch Services (Sorcerer's Apprentice 2)	Erika Lanciault
	Self Services (Fantasia A & B)	John Enneking
	Risk & Business Intelligence (Fantasia C & D)	Jason Vazquez
	Architecture (Fantasia E)	Max Gross
4:30 - 6:30 p.m.	User Group Meet and Greet Reception - (Ballroom of the Americas)	Maureen Fink

2017 Signature User Group Proposed Conference Agenda

TIME	EVENT			PRESENTER
Monday, September 18, 2017				
7:30 - 4:30 p.m	Registration (East Registration Desk)			
8:00 - 8:30 a.m.	Continental Breakfast (Fantasia Lobby)			Maureen Fink
8:30 - 8:45 a.m.	Welcome (Fantasia G)			Julie Ahmann
8:45 - 9:30 a.m.	Fiserv Domestic and International Update (Fantasia G)			Fiserv Mgmt
9:30 - 10:45 a.m	Break (Vendor Showcase - Fantasia H & J)			Maureen Fink
9:30 - 3:00 p.m.	Vendor Showcase (Fantasia H & J)			
4:15 - 6:00 p.m.	Vendor Showcase (Fantasia H & J)			Maureen Fink
BREAKOUT SESSIONS				
10:45 - Noon	Deposit Roundtable Sorcerer's Apprentice 3	Endpoint Management (Architecture) <i>Fantasia A & B</i>	Branch Services Roundtable Sorcerer's Apprentice 2	Product Mgrs
	Loan Roundtable Sorcerer's Apprentice 1	Signature Release & Alert Testing (Risk & BI) <i>Fantasia C & D</i>	(International) <i>Fantasia E & F</i>	Product Mgrs
12:00 - 1:30 p.m.	New Attendee Lunch--Exec Committee & Product Chairs (Fantasia M - Q)			Ken Self
12:00 - 1:30 p.m.	Lunch (Fantasia H & J)			Maureen Fink
1:30 - 2:30 p.m.	Keynote - Cybersecurity			Maureen Fink
2:30 - 3:00 p.m.	Break (Vendor Showcase - Fantasia H & J)			Maureen Fink
BREAKOUT SESSIONS				
3:00 - 4:15 p.m.	Rising Rate Environment (Deposits) Sorcerer's Apprentice 3	Intelligent Customer Communication (Self Services) <i>Fantasia A & B</i>	Intro to ConnectedTeller (Branch Services) Sorcerer's Apprentice 2	Product Mgrs
	User Bank Challenges & Opportunities (Loans) Sorcerer's Apprentice 1	Web Enabling Your Systems (Architecture) <i>Fantasia C & D</i>	(International) <i>Fantasia E & F</i>	Product Mgrs
4:15 - 6:00 p.m.	Vendor & Networking Reception - Giveaways (Fantasia H & J)			Maureen Fink

2017 Signature User Group Proposed Conference Agenda

TIME	EVENT			PRESENTER
Tuesday, September 19, 2017				
7:15 - 8:30 a.m.	Continental Breakfast (Vendor Showcase - Fantasia H & J)			Maureen Fink
7:15 - 8:15 a.m.	Power Breakfast - Fiserv			Fiserv
8:00 - 2:00 p.m.	Vendor Showcase (Fantasia H & J)			Maureen Fink
BREAKOUT SESSIONS				
8:30 - 9:45 a.m.	Platinum Plus Vendor	Platinum Plus Vendor	Fiserv	Product Mgrs
	Loan Fiserv Update Sorcerer's Apprentice 1	Fraud Hot Topics (Risk & BI) <i>Fantasia C & D</i>	(International) <i>Fantasia E & F</i>	Product Mgrs
9:45 - 10:15 a.m.	Break (Vendor Showcase - Fantasia H & J) Best Practices Presentations & Voting/ User Group Business Mtg (Fantasia G)			Maureen Fink
10:15 - 12:15 p.m.	Best Practices Presentations & Voting/ User Group Business Mtg (Fantasia G)			Lavenberg/Ahmann
12:15 - 1:45 p.m.	"Birds of a Feather" Lunch (Vendor Showcase - Fantasia H & J)			Anna Clayton
12:15 - 1:45 p.m.	Executive Committee & Fiserv Mgmt Lunch (CR Boardroom)			Stephanie Lavenberg
BREAKOUT SESSIONS				
1:45 - 3:00 p.m.	RPA Strategies for Commerical Customers (Deposits) Sorcerer's Apprentice 3	Instant Card Issuance (Self Services) <i>Fantasia A & B</i>	DocPlus 101 (Branch Services) Sorcerer's Apprentice 2	Product Mgrs
	Non-Accrual Chargeoff Project (Loans) Sorcerer's Apprentice 1	Data Warehouse Best Practices (Risk & BI) <i>Fantasia C & D</i>	(International) <i>Fantasia E & F</i>	Product Mgrs
3:00 - 3:15 p.m.	Break (Fantasia Lobby)			Maureen Fink
BREAKOUT SESSIONS				
3:15 - 4:30 p.m.	<i>RPA Reward Strategies (Deposits) Sorcerer's Apprentice 3</i>	The Emerging Role of Social Media (Self Services) <i>Fantasia A & B</i>	Getting the Most out of Nautilus (Branch Services) Sorcerer's Apprentice 2	Product Mgrs
	Year End Processing Best Practices & Challenges (Loans) Sorcerer's Apprentice 1	Data is \$ (Architecture) <i>Fantasia C & D</i>	(International) <i>Fantasia E & F</i>	Product Mgrs
6:00 - 10:00 p.m.	Tuesday Evening Event			Maureen Fink

2017 Signature User Group Proposed Conference Agenda

TIME	EVENT			PRESENTER
Wednesday, September 20, 2017				
8:00 - 8:30 a.m.	Continental Breakfast (Fantasia Lobby)			Maureen Fink
8:30 - 8:45 a.m.	Best Practices Awards and Giveaways (Fantasia G)			Maureen Fink
8:50 - 9:50 a.m.	Deposits Compliance Update Fiserv Sorcerer's Apprentice 3	Loans Compliance Update Fiserv Sorcerer's Apprentice 3	(International) <i>Fantasia E & F</i>	Maureen Fink
	Efficiency through Workflow Automation (Architecture)	Fiserv	Vendor	Maureen Fink
9:50 - 10:00 a.m.	Break (Sorcerer's Apprentice Lobby)			
10:00 - 11:00 a.m.	Deposits Fiserv Update	Self Service Fiserv Update	Branch Services Fiserv Update	Maureen Fink
	Vendor	Vendor	Vendor	Maureen Fink
11:00 - 11:15 a.m.	Break (Sorcerer's Apprentice Lobby)			
11:15 a.m. - 12:15 p.m.	International Meeting (Fantasia E & F)			Daisy Carolus
11:15 - 12:15 p.m.	Vendor	Vendor	Vendor	Maureen Fink
	Vendor	Vendor	Vendor	Maureen Fink
12:30 - 3:30 p.m.	Strategic Direction Committee Meeting (CR Boardroom)			Julie Bondra
1:30 - 4:00 p.m.	Fiserv International Update (Fantasia E & F)			Daisy Carolus