

## 2017 Signature User Group Proposed Conference Agenda

TIME	EVENT	PRESENTER
<b>Sunday, September 17, 2017</b>		
<b>9:30 - 11:00 a.m.</b>	<b>Executive Committee Meeting (Fantasia E)</b>	<b>Exec Committee</b>
<b>11:00 - 4:30 p.m.</b>	<b>Registration (East Registration Desk)</b>	
<b>2:00 - 2:45 p.m.</b>	<b>New Attendee Welcome Meeting (Sorcerer's Apprentice 2)</b>	<b>Stephanie Lavenberg</b>
<b>2:30 - 4:30 p.m.</b>	<b>International Meeting (Fantasia F)</b>	<b>Daisy Carolus</b>
<b>2:30 - 3:00 p.m.</b>	<b>Product Management Committee Meeting (Fantasia A &amp; B)</b>	<b>Anna Clayton</b>
<b>3:00 - 4:30 p.m.</b>	<b>Product Networking Meetings</b>	
	<b>Deposits (Sorcerer's Apprentice 3)</b>	<b>Lisa Durham</b>
	<b>Loans (Sorcerer's Apprentice 1)</b>	<b>Luping McGinness</b>
	<b>Branch Services (Sorcerer's Apprentice 2)</b>	<b>Erika Lanciault</b>
	<b>Self Services (Fantasia A &amp; B)</b>	<b>John Enneking</b>
	<b>Risk &amp; Business Intelligence (Fantasia C &amp; D)</b>	<b>Jason Vazquez</b>
	<b>Architecture (Fantasia E)</b>	<b>Max Gross</b>
<b>4:30 - 6:30 p.m.</b>	<b>User Group Meet and Greet Reception - (Ballroom of the Americas)</b>	<b>Maureen Fink</b>

## 2017 Signature User Group Proposed Conference Agenda

TIME	EVENT			PRESENTER
<b>Monday, September 18, 2017</b>				
<b>7:30 - 4:30 p.m.</b>	<b>Registration (East Registration Desk)</b>			
<b>8:00 - 8:30 a.m.</b>	<b>Continental Breakfast (Fantasia Lobby)</b>			<b>Maureen Fink</b>
<b>8:30 - 8:45 a.m.</b>	<b>Welcome (Fantasia G)</b>			<b>Julie Ahmann</b>
<b>8:45 - 9:30 a.m.</b>	<b>Fiserv Domestic and International Update (Fantasia G)</b>			<b>Fiserv Mgmt</b>
<b>9:30 - 10:45 a.m.</b>	<b>Break (Vendor Showcase - Fantasia H &amp; J)</b>			<b>Maureen Fink</b>
<b>9:30 - 3:00 p.m.</b>	<b>Vendor Showcase (Fantasia H &amp; J)</b>			
<b>4:15 - 6:00 p.m.</b>	<b>Vendor Showcase (Fantasia H &amp; J)</b>			<b>Maureen Fink</b>
<b>BREAKOUT SESSIONS</b>				
<b>10:45 - Noon</b>	Deposit Roundtable <i>Sorcerer's Apprentice 3</i>	Endpoint Management (Architecture) <i>Fantasia A &amp; B</i>	Branch Services Roundtable <i>Sorcerer's Apprentice 2</i>	<b>Product Mgrs</b>
	Loan Fiserv Update <i>Sorcerer's Apprentice 1</i>	Signature Release & Alert Testing (Risk & BI) <i>Fantasia C &amp; D</i>	Automated Transfer (International) <i>Fantasia E &amp; F</i>	<b>Product Mgrs</b>
<b>12:00 - 1:30 p.m.</b>	<b>New Attendee Lunch--Exec Committee &amp; Product Chairs (Fantasia M - Q)</b>			<b>Ken Self</b>
<b>12:00 - 1:30 p.m.</b>	<b>Lunch (Fantasia H &amp; J)</b>			<b>Maureen Fink</b>
<b>1:30 - 2:30 p.m.</b>	<b>Regulatory Landscape: Communication, Coordination and Risk - Bob Phelps, OCC</b>			<b>Maureen Fink</b>
<b>2:30 - 3:00 p.m.</b>	<b>Break (Vendor Showcase - Fantasia H &amp; J)</b>			<b>Maureen Fink</b>
<b>BREAKOUT SESSIONS</b>				
<b>3:00 - 4:15 p.m.</b>	Rising Rate Environment (Deposits) <i>Sorcerer's Apprentice 3</i>	Intelligent Customer Communication (Self Services) <i>Fantasia A &amp; B</i>	Intro to ConnectedTeller (Branch Services) <i>Sorcerer's Apprentice 2</i>	<b>Product Mgrs</b>
	Sycorr (Vendor) <i>Sorcerer's Apprentice 1</i>	Web Enabling Your Systems (Architecture) <i>Fantasia C &amp; D</i>	Insurance on Collaterals through Document Tracking (International) <i>Fantasia E &amp; F</i>	<b>Product Mgrs</b>
<b>4:15 - 6:00 p.m.</b>	<b>Vendor &amp; Networking Reception - Giveaways ( Fantasia H &amp; J)</b>			<b>Maureen Fink</b>

# 2017 Signature User Group Proposed Conference Agenda

TIME	EVENT			PRESENTER
<b>Tuesday, September 19, 2017</b>				
<b>7:15 - 8:30 a.m.</b>	<b>Continental Breakfast (Vendor Showcase - Fantasia H &amp; J)</b>			<b>Maureen Fink</b>
<b>7:15 - 8:15 a.m.</b>	<b>Power Breakfast - Reduce IT Expenses and Grow Core Business with Sentry - Fiserv</b>			<b>Fiserv</b>
<b>8:00 - 2:00 p.m.</b>	<b>Vendor Showcase (Fantasia H &amp; J)</b>			<b>Maureen Fink</b>
	<b>BREAKOUT SESSIONS</b>			
<b>8:30 - 9:45 a.m.</b>	IBM (Vendor) <i>Sorcerer's Apprentice 3</i>	Cybersecurity & High Availability: Hot Topics on Every CIO's Mind (HelpSystems) <i>Fantasia A &amp; B</i>	Digital Banking Strategy (Fiserv) <i>Sorcerer's Apprentice 2</i>	<b>Product Mgrs</b>
	Loan Roundtable <i>Sorcerer's Apprentice 1</i>	Fraud Hot Topics (Risk & BI) <i>Fantasia C &amp; D</i>	Fiserv EFT/POSH Processing for Debit Cards (International) <i>Fantasia E &amp; F</i>	<b>Product Mgrs</b>
<b>9:45 - 10:00 a.m.</b>	<b>Break (Vendor Showcase - Fantasia H &amp; J)</b>			<b>Maureen Fink</b>
<b>10:00 - 11:45 p.m.</b>	<b>Best Practices Presentations &amp; Voting/ User Group Business Mtg (Fantasia G)</b>			<b>Lavenberg/Ahmann</b>
<b>11:45 - 1:15 p.m.</b>	<b>"Birds of a Feather" Lunch (Vendor Showcase - Fantasia H &amp; J)</b>			<b>Anna Clayton</b>
<b>11:45 - 1:15 p.m.</b>	<b>Executive Committee &amp; Fiserv Mgmt Lunch (CR Boardroom)</b>			<b>Stephanie Lavenberg</b>
	<b>BREAKOUT SESSIONS</b>			
<b>1:15 - 2:30 p.m.</b>	Who's Your Beneficial Owner (Deposits) <i>Sorcerer's Apprentice 3</i>	Instant Card Issuance (Self Services) <i>Fantasia A &amp; B</i>	DocPlus 101 (Branch Services) <i>Sorcerer's Apprentice 2</i>	<b>Product Mgrs</b>
	Non-Accrual Chargeoff Project (Loans) <i>Sorcerer's Apprentice 1</i>	Data Warehouse Roundtable (Architecture & Risk & BI) <i>Fantasia C &amp; D</i>	Stress Testing (International) <i>Fantasia E &amp; F</i>	<b>Product Mgrs</b>
<b>2:30 - 2:45 p.m.</b>	<b>Break (Fantasia Lobby)</b>			<b>Maureen Fink</b>
	<b>BREAKOUT SESSIONS</b>			
<b>2:45 - 4:00 p.m.</b>	RPA Reward Strategies (Deposits) <i>Sorcerer's Apprentice 3</i>	Fiserv Risk Office Best Practices (Self Services) <i>Fantasia A &amp; B</i>	Getting the Most out of Nautilus (Branch Services) <i>Sorcerer's Apprentice 2</i>	<b>Product Mgrs</b>
	Year End Processing Best Practices & Challenges (Loans) <i>Sorcerer's Apprentice 1</i>	Strategic Initiative Fiserv Integration <i>Fantasia C &amp; D</i>	Mobile Banking (International) <i>Fantasia E &amp; F</i>	<b>Product Mgrs</b>
<b>4:45 - 10:00 p.m.</b>	<b>Tuesday Evening Event - Hollywood Studios</b>			<b>Maureen Fink</b>

## 2017 Signature User Group Proposed Conference Agenda

TIME	EVENT			PRESENTER
<b>Wednesday, September 20, 2017</b>				
<b>8:00 - 8:30 a.m.</b>	<b>Continental Breakfast (Fantasia Lobby)</b>			<b>Maureen Fink</b>
<b>8:30 - 8:45 a.m.</b>	<b>Best Practices Awards and Giveaways (Fantasia G)</b>			<b>Maureen Fink</b>
<b>8:50 - 9:50 a.m.</b>	Strategic Initiative Cyber Security Risks & Countermeasures <i>Sorcerer's Apprentice 3</i>	Efficiency through Workflow Automation (Architecture) <i>Fantasia A &amp; B</i>	Why Instant Issue Matters (Fiserv) <i>Sorcerer's Apprentice 2</i>	<b>Maureen Fink</b>
	Deposits Compliance Update (Fiserv) <i>Sorcerer's Apprentice 1</i>	CECL: The Road Ahead & Staying Focused (Fiserv) <i>Fantasia C &amp; D</i>	Challenges of Large System Integration Projects (International) <i>Fantasia E &amp; F</i>	<b>Maureen Fink</b>
<b>9:50 - 10:00 a.m.</b>	<b>Break (Sorcerer's Apprentice Lobby)</b>			
<b>10:00 - 11:00 a.m.</b>	Deposits Fiserv Update <i>Sorecerer's Apprentice 3</i>	Self Service Fiserv Update <i>Fantasia A &amp; B</i>	Branch Services Fiserv Update <i>Sorcerer's Apprentice 2</i>	<b>Maureen Fink</b>
	Loans Compliance Update (Fiserv) <i>Sorcerer's Apprentice 1</i>	Verifast™ (Fiserv) <i>Fantasia C &amp; D</i>		<b>Maureen Fink</b>
<b>10:00 - 11:00 a.m.</b>	<b>International Meeting (Fantasia E &amp; F)</b>			<b>Daisy Carolus</b>
<b>11:00 - 11:15 a.m.</b>	<b>Break (Sorcerer's Apprentice Lobby)</b>			
<b>11:15 a.m. - 3:00 p.m.</b>	<b>International Meeting (Fantasia E &amp; F)</b>			<b>Daisy Carolus</b>
<b>11:15 - 12:15 p.m.</b>	Zelle <sup>SM</sup> & the Future of Real Time P2P Payments (Fiserv) <i>Sorcerer's Apprentice 3</i>	Prism Software (Vendor) <i>Fantasia A &amp; B</i>	Commercial Banking to Meet Your Customer's Cash Management Needs (Fiserv) <i>Sorcerer's Apprentice 2</i>	<b>Maureen Fink</b>
	User Bank Challenges & Opportunities (Loans) <i>Sorcerer's Apprentice 1</i>	Strategic Initiative Future Strategic Content & Planning <i>Fantasia C &amp; D</i>		<b>Maureen Fink</b>
<b>12:30 - 4:30 p.m.</b>	<b>Strategic Direction Committee Meeting (CR Boardroom)</b>			<b>Julie Bondra</b>